



BIKE LIBRARY

Bike Library – Review Form

Please let us know how you found using the library. Your feedback will help us understand how we can make the library and lending of bikes even better in the future.

(Optional) Confirm Member Details*

First Name:	
Surname:	
Postcode:	
Member Number:	

*Parent / Guardian (for u16's)

Please score the following aspects based on your experience:

(1 = poor, 3= reasonable, 5 = excellent)

Aspect	Score <i>(Tick one only per aspect)</i>				
	1 (poor)	2	3 (reasonable)	4	5 (excellent)
Member Registration					
Bike Hire Admin					
Bike Condition					
Bike Fit					
Accessories Condition					
Accessories Usefulness					
Staff / Volunteer Assistance					
Returns Administration					
Overall					

Bike usage:

What did you use the bike for? Please tick all that apply.

Leisure	
Commuting to work/school	
Visiting local amenities (shops etc)	



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We would like to see if you have cycled more as a result of loaning a bike. Please highlight how much cycling you did per month prior to loaning your bike and during the loan period.

Cycling frequency	Pre-Loan	During loan
Every day		
20+ days		
16-20 days		
11-15 days		
6-10 days		
1-5 days		
Never		

Do you intend to cycle more in the future following your bike loan? Please tick

Yes	
No	

Additional Comments:

How could we improve our bike library?

(Optional) Member Signed: _____

Date: _____